

## Consumer Confidence Report

## Annual Drinking Water Quality Report

NEOGA

IL0350150

Annual Water Quality Report for the period of January 1 to December 31, 2021

This report is intended to provide you with important information about your drinking water and the efforts made by the water system to provide safe drinking water.

The source of drinking water used by  
NEOGA is Purchased Surface Water

For more information regarding this report contact:

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Este informe contiene información muy importante sobre el agua que usted bebe. Tradúzcalo ó hable con alguien que lo entienda bien.

| Source of Drinking Water   |
|--|
| The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.   |
| Contaminants that may be present in source water include:<br>- Microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.<br><br>- Inorganic contaminants, such as salts and metals, which can be naturally-occurring or result from urban storm water runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.<br><br>- Pesticides and herbicides, which may come from a variety of sources such as agriculture, urban storm water runoff, and residential uses.<br><br>- Organic chemical contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban storm water runoff, and septic systems.<br><br>- Radioactive contaminants, which can be naturally-occurring or be the result of oil and gas production and mining activities. |

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the EPAs Safe Drinking Water Hotline at (800) 426-4791.

In order to ensure that tap water is safe to drink, EPA prescribes regulations which limit the amount of certain contaminants in water provided by public water systems. FDA regulations establish limits for contaminants in bottled water which must provide the same protection for public health.

Some people may be more vulnerable to contaminants in drinking water than the general population.

Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by Cryptosporidium and other microbial contaminants are available from the Safe Drinking Water Hotline (800-426-4791).

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. We cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/safewater/lead>.

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Source Water Information

Source Water Name

Type of Water

Report Status

Location

CC01 - CONNECTION TO EJ WATER CO-OP

SW

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## Source Water Assessment

We want our valued customers to be informed about their water quality. If you would like to learn more, please feel welcome to attend any of our regularly scheduled meetings. The source water assessment for our supply has been completed by the Illinois EPA. If you would like a copy of this information, please stop by City Hall or call our water operator at 217-895-3237. To view a summary version of the completed Source Water Assessments, including: Importance of Source Water; Susceptibility to Contamination Determination; and documentation/recommendation of Source Water Protection Efforts, you may access the Illinois EPA website at <http://www.epa.state.il.us/cgi-bin/wp/swap-fact-sheets.pl>.

Source of Water: E J WATER COOP To determine E J Water Corporation's susceptibility to groundwater contamination, the Illinois EPA reviewed a Well Site Survey, published in 1996 by the Illinois EPA, a Source Water Protection Management Plan, prepared by the facility's planning committee and published in 1997, and a survey of the south well field performed in 2005. Based on the above documents, the community water supply's source water is susceptible to IOC and SOC contamination from non-point sources related to agricultural land use, although no presence of any pesticides/herbicides were detected in any water samples thus far analyzed. As a result of monitoring conducted at the wells and entry point to the distribution system, the land use activities, and source water protection initiatives by the facility, the E J Water Corporation's groundwater source is not susceptible to VOC contamination. However, Illinois EPA considers all surface water sources of public water supply to be susceptible to potential pollution problems. Hence the reason for mandatory treatment of all public water supplies in Illinois. Mandatory treatment includes coagulation, sedimentation, filtration and disinfection.

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**Coliform Bacteria**

| Maximum Contaminant Level Goal | Total Coliform Maximum Contaminant Level | Highest No. of Positive | Fecal Coliform or E. Coli Maximum Contaminant Level  | Total No. of Positive E. Coli or Fecal Coliform Samples | Violation | Likely Source of Contamination        |
|--------------------------------|--|-------------------------|--|---|-----------|---------------------------------------|
| 0                              | 1 positive monthly sample.               | 3                       | Fecal Coliform or E. Coli MCL: A routine sample and a repeat sample are total coliform positive, and one is also fecal coliform or E. coli positive. | 2   | N         | Naturally present in the environment. |

**Lead and Copper**

Definitions:  
 Action Level Goal (ALG): The level of a contaminant in drinking water below which there is no known or expected risk to health. ALGs allow for a margin of safety.

Action Level: The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

| Lead and Copper | Date Sampled | MCLG | Action Level (AL) | 90th Percentile | # Sites Over AL | Units | Violation | Likely Source of Contamination  |
|-----------------|--------------|------|-------------------|-----------------|-----------------|-------|-----------|---|
| Copper          | 2021         | 1.3  | 1.3               | 0.23            | 0               | ppm   | N         | Erosion of natural deposits; Leaching from wood preservatives; Corrosion of household plumbing systems. |
| Lead            | 2021         | 0    | 15                | 1.7             | 0               | ppb   | N         | Corrosion of household plumbing systems; Erosion of natural deposits.                                   |

**Water Quality Test Results**

Definitions: The following tables contain scientific terms and measures, some of which may require explanation.

Avg: Regulatory compliance with some MCLs are based on running annual average of monthly samples.

Level 1 Assessment: A Level 1 assessment is a study of the water system to identify potential problems and determine (if possible) why total coliform bacteria have been found in our water system.

Level 2 Assessment: A Level 2 assessment is a very detailed study of the water system to identify potential problems and determine (if possible) why an E. coli MCL violation has occurred and/or why total coliform bacteria have been found in our water system on multiple occasions.

Maximum Contaminant Level or MCL: The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible

## Water Quality Test Results

using the best available treatment technology.

|  |  |
|--|--|
| Maximum Contaminant Level Goal or MCLG:            | The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.   |
| Maximum residual disinfectant level or MRDL:       | The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.                        |
| Maximum residual disinfectant level goal or MRDLG: | The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants. |
| na:  | not applicable.  |
| mrem:  | millirems per year (a measure of radiation absorbed by the body)   |
| ppb:   | micrograms per liter or parts per billion - or one ounce in 7,350,000 gallons of water.  |
| ppm:   | milligrams per liter or parts per million - or one ounce in 7,350 gallons of water.  |
| Treatment Technique or TT:                         | A required process intended to reduce the level of a contaminant in drinking water.  |

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## Regulated Contaminants

| Disinfectants and Disinfection By-Products | Collection Date | Highest Level Detected | Range of Levels Detected | MCLG                  | MCL      | Units | Violation | Likely Source of Contamination   |
|--|-----------------|------------------------|--------------------------|-----------------------|----------|-------|-----------|--|
| Chloramines                                | 12/31/2021      | 3.1                    | 1.5 - 3                  | MRDLG = 4             | MRDL = 4 | ppm   | N         | Water additive used to control microbes.   |
| Haloacetic Acids (HAA5)                    | 2021            | 20                     | 12.18 - 12.83            | No goal for the total | 60       | ppb   | N         | By-product of drinking water disinfection.   |
| Total Trihalomethanes (TTHM)               | 2021            | 23                     | 15.22 - 21.2             | No goal for the total | 80       | ppb   | N         | By-product of drinking water disinfection.   |
| Inorganic Contaminants                     | Collection Date | Highest Level Detected | Range of Levels Detected | MCLG                  | MCL      | Units | Violation | Likely Source of Contamination   |
| Barium                                     | 03/18/2020      | 0.0054                 | 0.0054 - 0.0054          | 2                     | 2        | ppm   | N         | Discharge of drilling wastes; Discharge from metal refineries; Erosion of natural deposits.                                |
| Fluoride                                   | 03/18/2020      | 0.906                  | 0.906 - 0.906            | 4                     | 4.0      | ppm   | N         | Erosion of natural deposits; Water additive which promotes strong teeth; Discharge from fertilizer and aluminum factories. |
| Manganese                                  | 03/18/2020      | 3.7                    | 3.7 - 3.7                | 150                   | 150      | ppb   | N         | This contaminant is not currently regulated by the USEPA. However, the state regulates. Erosion of natural deposits.       |
| Nitrate [measured as Nitrogen]             | 04/08/2020      | 1.8                    | 1.8 - 1.8                | 10                    | 10       | ppm   | N         | Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits.                               |
| Sodium                                     | 03/18/2020      | 9                      | 9 - 9                    |                       |          | ppm   | N         | Erosion from naturally occurring deposits. Used in water softener regeneration.  |

## Turbidity

|                                | Limit (Treatment Technique) | Level Detected | Violation | Likely Source of Contamination |
|--------------------------------|-----------------------------|----------------|-----------|--------------------------------|
| Highest single measurement     | 1 NTU                       | 0.961 NTU      | N         | Soil runoff.                   |
| Lowest monthly % meeting limit | 0.3 NTU                     | 70%            | Y         | Soil runoff.                   |

Information Statement: Turbidity is a measurement of the cloudiness of the water caused by suspended particles. We monitor it because it is a good indicator of water quality and the effectiveness of our filtration system and disinfectants.

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## Total Organic Carbon

The percentage of Total Organic Carbon (TOC) removal was measured each month and the system met all TOC removal requirements set, unless a TOC violation is noted in the violations section.

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## Violations Table

| Interim Enhanced SWTR   |                 |               |   |
|---|-----------------|---------------|---|
| The Interim Enhanced Surface Water Treatment Rule improves control of microbial contaminants, particularly Cryptosporidium, in systems using surface water, or ground water under the direct influence of surface water. The rule builds upon the treatment technique requirements of the Surface Water Treatment Rule. |                 |               |   |
| Violation Type  | Violation Begin | Violation End | Violation Explanation   |
| MONTHLY COMB FLTR EFFLUENT (IESWTR/LT1)   | 01/01/2021      | 01/31/2021    | Turbidity levels, though relatively low, exceeded a standard for the month indicated. Turbidity (cloudiness) levels are used to measure effective filtration of drinking water. |

### Corrective Actions

A public notice was sent to our members to notify them of the turbidity levels in March 2021. To correct the turbidity issues, Neoga activated the emergency interconnect with EJ Water. Since then, Neoga has permanently switched to the interconnect and there has not been any more issues.

| Revised Total Coliform Rule (RTCR)  |                 |               |  |
|---|-----------------|---------------|--|
| The Revised Total Coliform Rule (RTCR) seeks to prevent waterborne diseases caused by E. coli. E. coli are bacteria whose presence indicates that the water may be contaminated with human or animal wastes. Human pathogens in these wastes can cause short-term effects, such as diarrhea, cramps, nausea, headaches, |                 |               |  |
| Violation Type  | Violation Begin | Violation End | Violation Explanation  |
| MCL, E. COLI, POS E COLI (RTCR)   | 08/01/2021      | 08/31/2021    | E. coli bacteria were found in our drinking water during the period indicated in violation of a standard. We had an E. coli positive routine or repeat sample or we failed to test for E. coli when any repeat sample tests positive for total coliform. |

### Corrective Actions

A level 2 assessment was completed to determine identify any issues. The reasons were identified and the samples have been compliance since. A public notice was also sent out on 9/1/21 to notify residents.

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2021 Regulated Contaminants Detected

**Lead and Copper**

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| Lead and Copper | Date Sampled | MCLG | Action Level (AL) | 90th Percentile | # Sites Over AL | Units | Violation | Likely Source of Contamination  |
|-----------------|--------------|------|-------------------|-----------------|-----------------|-------|-----------|---|
| Copper          | 2021         | 1.3  | 1.3               | 0.45            | 0               | ppm   | N         | Erosion of natural deposits; Leaching from wood preservatives; Corrosion of household plumbing systems. |
| Lead            | 2021         | 0    | 15                | 6               | 1               | ppb   | N         | Corrosion of household plumbing systems; Erosion of natural deposits.                                   |

**Water Quality Test Results**

- Definitions: The following tables contain scientific terms and measures, some of which may require explanation.
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- Maximum Contaminant Level or MCL: The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.
- Maximum Contaminant Level Goal or MCLG: The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.
- Maximum residual disinfectant level or MRDL: The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.
- Maximum residual disinfectant level goal or MRDLG: The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.
- na: not applicable.
- mrem: millirems per year (a measure of radiation absorbed by the body)
- ppb: micrograms per liter or parts per billion - or one ounce in 7,350,000 gallons of water.

## Water Quality Test Results

ppm: milligrams per liter or parts per million - or one ounce in 7,350 gallons of water.

Treatment Technique or TT: A required process intended to reduce the level of a contaminant in drinking water.

**Regulated Contaminants**

| Disinfectants and Disinfection By-Products                         | Collection Date | Highest Level Detected | Range of Levels Detected | MCLG                  | MCL      | Units | Violation | Likely Source of Contamination   |
|--|-----------------|------------------------|--------------------------|-----------------------|----------|-------|-----------|--|
| Chlorine   | 12/31/2021      | 2                      | 2 - 2                    | MRDLG = 4             | MRDL = 4 | ppm   | N         | Water additive used to control microbes.   |
| Chlorite   | 2021            | 0.76                   | 0.19 - 0.76              | 0.8                   | 1        | ppm   | N         | By-product of drinking water disinfection.   |
| Haloacetic Acids (HAA5)  | 2021            | 25                     | 1.17 - 35.6              | No goal for the total | 60       | ppb   | N         | By-product of drinking water disinfection.   |
| Total Trihalomethanes (TTHM)                                       | 2021            | 36                     | 11.59 - 42.3             | No goal for the total | 80       | ppb   | N         | By-product of drinking water disinfection.   |
| Inorganic Contaminants   | Collection Date | Highest Level Detected | Range of Levels Detected | MCLG                  | MCL      | Units | Violation | Likely Source of Contamination   |
| Barium   | 2021            | 0.0065                 | 0.0065 - 0.0065          | 2                     | 2        | ppm   | N         | Discharge of drilling wastes; Discharge from metal refineries; Erosion of natural deposits.                                |
| Fluoride   | 2021            | 0.6                    | 0.578 - 0.578            | 4                     | 4.0      | ppm   | N         | Erosion of natural deposits; Water additive which promotes strong teeth; Discharge from fertilizer and aluminum factories. |
| Nitrate [measured as Nitrogen]                                     | 2021            | 1                      | 0.22 - 0.57              | 10                    | 10       | ppm   | N         | Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits.                               |
| Sodium   | 2021            | 11                     | 11 - 11                  |                       |          | ppm   | N         | Erosion from naturally occurring deposits. Used in water softener regeneration.  |
| Radioactive Contaminants   | Collection Date | Highest Level Detected | Range of Levels Detected | MCLG                  | MCL      | Units | Violation | Likely Source of Contamination   |
| Combined Radium 226/228  | 2021            | 0.189                  | 0 - 0.189                | 0                     | 5        | pCi/L | N         | Erosion of natural deposits.   |
| Synthetic organic contaminants including pesticides and herbicides | Collection Date | Highest Level Detected | Range of Levels Detected | MCLG                  | MCL      | Units | Violation | Likely Source of Contamination   |
| Atrazine   | 2021            | 0.45                   | 0 - 0.45                 | 3                     | 3        | ppb   | N         | Runoff from herbicide used on row crops.   |
| Simazine   | 2021            | 1                      | 0 - 0.45                 | 4                     | 4        | ppb   | N         | Herbicide runoff.  |

## Turbidity

|                                | Limit (Treatment Technique) | Level Detected | Violation | Likely Source of Contamination |
|--------------------------------|-----------------------------|----------------|-----------|--------------------------------|
| Highest single measurement     | 1 NTU                       | 0.211 NTU      | N         | Soil runoff.                   |
| Lowest monthly % meeting limit | 0.3 NTU                     | 100%           | N         | Soil runoff.                   |

Information Statement: Turbidity is a measurement of the cloudiness of the water caused by suspended particles. We monitor it because it is a good indicator of water quality and the effectiveness of our filtration system and disinfectants.

## Total Organic Carbon

The percentage of Total Organic Carbon (TOC) removal was measured each month and the system met all TOC removal requirements set, unless a TOC violation is noted in the violations section.

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